



GOVERNMENT OF WEST BENGAL
DEPARTMENT OF PUBLIC HEALTH ENGINEERING
WATER & SANITATION SUPPORT ORGANISATION (WSSO)

N.S. Building, 7th Floor, 1, K. S. Roy Road, Kolkata 700001

Phone: 2262-5113, Fax 2262-5115, E-mail: dirwssso@wbphed.gov.in, wssso@wbphed.gov.in

Memo No: PHE/WSSO/ 112 (Pt. - XVI) / 1082 - 1110

Dated: 08/05/2019.

To,

The Executive Engineer

Alipurduar Division, Bankura Division, Bardhaman Division, Asansol Mech. Division, Durgapur w/s Division, RCFA w/s Division, Bolpur Mech. Division, Birbhum Division, Coochbehar Division, Balurghat Division, Neorakhola w/s Mnt. Division, Siliguri w/s Division, Hooghly Division, Howrah Division, Jalpaiguri Division, Malda Division, Malda Arsenic Area w/s Division, Murshidabad Division, Behrampur Mechanical Division, Nadia Division, Barasat Division, North 24 Parganas w/s Division, Medinipur Division, Tamluk Division, Purulia Division, Purulia Mech. Division, Alipur Division, South 24 Parganas w/s Division, Raiganj Division.

PHE Dte., Govt. of West Bengal.


Sub: Maintenance of dashboard, smartphone application, mobile laboratory, data integration, stock management, an SMS-Alert system for alerting the concerned authority by bacteriologically contaminated sources and Programme Management for water quality monitoring as per direction of EIC under PHE Department, Govt. of West Bengal

Ref: Work Order No. 797/SWD-I dated 01/08/2018 of Executive Engineer, South 24 Parganas W/S Divn-I

With reference to the above work as cited in the subject, it is to inform that Sunanda Environmental International Pvt. Ltd has been engaged for the above stated work vide work order reference above.


In this connection, he may be aware that under the above work an application has been developed for the purpose of fault booking of instruments, which is in use for the past 9 months in the laboratories. However, it has been observed that some laboratories find it difficult to operate the fault booking app due internet connectivity problem.

He is therefore requested to inform all the laboratories under his jurisdiction that a parallel fault booking system has been introduced through phone call at the no. **033-22625115** at the office of WSSO for the users who find it difficult to lodge the complaint through mobile application.


Chief Engineer & Director, WSSO
PHE Dept., Govt. of West Bengal

Memo No: PHE/WSSO/ 112 (Pt. - XVI) / 1082 - 1110 / (CI-12) Dated: 08/05/2019.
Copy forwarded for information to:

1. The Superintending Engineer South 24 Pgs w/s Circle/Eastern Circle/Murshidabad Circle/North 24 Pgs w/s Circle/North Bengal Circle I/North Bengal Circle II/Western Circle/Bankura w/s Circle/RCFA w/s Circle/Central Circle/Mechanical Circle I, PHE Dte. Govt. of West Bengal
2. Sri Sumit Das, Data Entry Operator, WSSOhe is requested to upload the letter in PHED website, orders & circulars section.


Chief Engineer & Director, WSSO
PHE Dept., Govt. of West Bengal